

## Required Reading

### Reference and Resource Guide to Financial Aid at the University of Michigan-Dearborn

#### Table of Contents

What is my first step?  
Review your Offer of Financial Aid  
Acceptance Process  
What about...  
    ...Loans?  
    ...Work-study employment?  
    ...Private scholarships?  
When will I receive my financial aid?  
Can I pick up my refund check?  
What's required for my financial aid to be disbursed to my student account?  
How is financial need determined?  
Terms and Conditions of your Offer of Financial Aid  
Return to Title IV Financial Aid  
Satisfactory Academic Progress  
Special Circumstances  
Discussion on Borrowing  
How to Appeal a Financial Aid decision  
Applying for Future Aid  
  
Senior Officers, Deans and Regents  
  
Contact the OFA  
Service Offices

#### What is my first step?

**Review your Offer of Financial Aid** All grants and scholarships ("gift aid") are automatically accepted on your behalf. While you do not need to actively accept these awards, you must know and understand the terms and conditions associated with each award.

***Special note to students receiving estimated awards: An estimated award is only informational: it is not an official award. It is based on the original information from the Free Application for Federal Student Aid (FAFSA) without documents required to complete your file. You must submit the required documents identified in your award package. Your application will be reviewed upon receipt of your documents. If necessary, corrections or changes will be made to the original FAFSA information. As a result, your award may change. Any revised award will supersede this estimated award.***

The Office of Financial Aid does not make decisions on your behalf if you are offered loans or work-study ("self-help aid"). If you have been offered loans or work-study, you must decide to accept, to decline or to reduce each of these awards. Loans are funds that must be repaid after graduation or upon leaving college or enrolling at a less than half-time status (undergraduates must have a minimum of 6 credits and graduates must have a minimum of 4 credits). Work-study provides funding for employment on campus and off campus for non-profit or community service employers. Reducing or declining loans and/or work-study will not increase the amount of aid received in grants and scholarships.

Students are expected to accept, decline or reduce their awards online at UM-Dearborn's secured Web site. The UM-Dearborn Web site is [www.umd.univ.edu](http://www.umd.univ.edu) . Look for the UM-Dearborn Connect logo.

#### SUBJECT TO CHANGE

*Due to the nature of federal, state and institutional funding and guidelines affecting financial aid programs, information provided in Required Reading and your award letter is subject to change.*



- ✘ Get Emergency Alerts -- Sign up to receive a voice or text message from the Department of Public Safety alerting you to a major campus emergency. Register now by logging in, selecting the Personal Information Menu, and following the instructions on the View/Update UM Emergency Alerts Notification link.

[Enter Secure Area](#)

Login here to conduct UM-D Student and Faculty business.

[Apply for Admission](#)

Enter a new application or return to complete an application.

[General Financial Aid](#)

Financial Aid Application and Information Links.

[Class Schedule](#)

View the current schedule of classes.

[Course Catalog](#)

View course information, including course description.

[Campus Map](#)

RELEASE: 7.4

powered by  
**SUNGARD** HIGHER EDUCATION

To enter the secured Web site, you will need to have your assigned eight-digit UMID (on your offer of financial aid) and your PIN. Your UMID was assigned to you at the time of your admission and also appears on your Financial Aid Offer in the upper right hand corner. Your PIN is your six-digit date of birth. *While this is easy to remember, please change your PIN as soon as possible to a number sequence less personally identified with you.*

Please enter your User Identification Number (ID) and your Personal Identification Number (PIN).  
When finished, select Login.

Your User ID is your 8-digit UMID/EMPL ID which is located on your MCard. When entering this number as your User ID, do not enter a space. The system will disable your account if you attempt to login unsuccessfully three times. If you have previously entered the system and cannot remember your PIN, please enter your USER ID, then 'click' "Forgot PIN?". After answering your security question, the process will require you to create a new PIN, which will allow you access to the system.

To protect your privacy, please Exit and close your browser when you are finished.

User ID:

PIN:

RELEASE: 7.4

powered by  
**SUNGARD** HIGHER EDUCATION

## Main Menu

---

Welcome, Michael D. Logsdon, to the Student Information Web System! Last web access on 27-SEP-2008 at 09:44 pm

### [Personal Information](#)

View your address(es), phone number(s), e-mail address(es); View or update emergency contact information & marital status; View name change & social security number change information; Change your PIN.

### [Student](#)

Apply for Admission, Register, Pay your Tuition or Enrollment Deposit, Request Transcripts, and View your academic records

### [Financial Aid](#)

Apply for Financial Aid; View financial aid status and eligibility, accept award offers, and view loan applications.

### [Fall 2009 Freshman Scholarships](#)

[View your Award Letter](#)

---

[Return to Homepage](#)

Click on Financial Aid

## What About...

### ...Loans?

If you have accepted any loan funds, you will be required to complete a promissory note and loan entrance counseling. Promissory notes will not be available until the loan origination process begins in June or July.

Students who have accepted Direct Loan funds will be able to complete their loan entrance counseling online at <http://www.dl.ed.gov> . If you completed Direct Loan online entrance counseling before, you only need to add the University of Michigan-Dearborn as a college to receive your test results and need to notify the University of Michigan - Dearborn, Office of Financial Aid.

Students with originated loans can also sign their Direct Loan Master Promissory Note online at <https://dlenote.ed.gov/empn/index.jsp>. If you previously signed a Direct Loan Master Promissory Note (MPN), you do not need to complete another one to receive your loan.

***You will need your U.S. Dept. of Education PIN (Personal Identification Number) to complete any Direct Loan process online. This PIN should not be confused with your UM-Dearborn PIN which allows access to the secured section of the UM-Dearborn Web site.***

Students who have accepted Perkins Loan funds will receive their promissory notes, a rights and responsibilities statement and Loan Questionnaire materials from the Office of Financial Aid.

### ...Work-study Employment?

Students who have accepted work-study funds must locate employment through the Career Services Office. Students contact prospective employers directly for interviews. The Career Services Office has a secured Web site to view employment opportunities at <https://www.myinterfase.com/umd/student/home.aspx>. Employers pay a percentage of student wages while federal and/or state funds pay the remainder. After submitting initial employee documents (completion of I-9 and W-4 forms), students are usually paid bi-weekly with a submitted signed timesheet.

### ...Private Scholarships?

Private scholarships can be an important resource in meeting higher education costs. If a student receives any need-based funds (grants, scholarships, loans or work-study), his/her file will be reviewed to insure funds do not exceed program restrictions.

It is the policy of the Office of Financial Aid at the University of Michigan-Dearborn to use private scholarships to reduce loans or work-study awards before reducing other grants or scholarships. Reductions in aid are made when required by federal or state regulation. If changes are made to existing financial aid awards, the student will be notified by E-mail.

Unless stated by the donor, scholarships will be divided equally between the fall and Winter Terms. Students will be notified at their UM-Dearborn email address of any checks that require endorsement. Students are responsible to submit scholarship checks to the Office of Financial Aid in a timely manner. Adequate processing time must be allowed for private scholarship funds. Private scholarship checks made payable only to the student must be reported to the Office of Financial Aid as a resource.

## **When will I receive my financial aid?**

Financial aid is disbursed (applied to your account) as early as 10 days prior to the start of each term. Available funds pay tuition and fees first and any excess funds are sent as a refund check to your permanent address of record with the University of Michigan - Dearborn. Financial Aid is normally disbursed twice weekly.

## **What's required for my financial aid to be disbursed to my student account?**

The Office of Financial Aid processes all initial awards projecting full-time enrollment. The OFA does not use the FAFSA enrollment projections. If you are not registered full-time (do not include wait listed classes) and have not completed a Request for Revision Form based on your current enrollment, your aid disbursement will be delayed. *(Please allow a minimum of 3 business days for processing Request for Revision Forms.)*

Most need-based grants will disburse prorated according to enrollment status. If you increase or decrease your enrollment status, your grant aid will automatically adjust on the next scheduled disbursement date.

Nearly all aid programs require a minimum half-time enrollment status to be considered eligible. Undergraduate students are required to enroll at least 6 credits to be considered half-time. Graduate students are required to enroll at least 4 credits to be considered half-time. Students who do not meet minimum requirements will not be eligible for aid in these programs.

Students who have accepted Direct Loan funds but have not completed loan entrance counseling or a Master Promissory Note are not eligible to receive these funds until all requirements have been met. (See What about ... Loans above)

Students who have accepted Federal Perkins Loan funds must complete the paper Perkins Promissory Notes, Loan Questionnaire and Rights and Responsibilities Form.

Audited class credits will not be used to in the determination of enrollment status. With the exception of teaching certification programs, you must be a regular degree, eligible pre-degree or eligible consortium student.

Financial aid students are required to maintain satisfactory academic progress standards equal to or greater than other University students. Students who are suspended from financial aid eligibility will not be eligible for funds. See the Satisfactory Progress Policy for more information.

## **How is financial need determined?**

Financial aid programs are based on the principal that the responsibility for meeting college costs rests with the student and his or her family. Need-based aid is available to those students who demonstrate need for additional assistance beyond the family's contribution and resources. The formula for determining financial aid eligibility is as follows:

Cost of Attendance *less* Effective Family Contribution *less* any outside resources *equals* financial need.

## Your financial aid offer was based on the following factors that determine financial need:

1. **Budget:** The budget that appears on your Financial Aid Offer provides a reasonable estimate of a student's average cost of attendance based on full-time enrollment. The budget used at UM-Dearborn includes average tuition and fees, allowances for room and board, books and supplies, transportation and personal and miscellaneous expenses.

Budget costs vary based on status (living at home with parents/family or living on your own), undergraduate or graduate enrollment or residency (determined to be a Michigan resident or non-resident by University of Michigan Residency Office in Ann Arbor.) Your actual costs may vary.

2. **Expected Family Contribution:** The Expected Family Contribution (EFC) is based on the information that you provided on the FAFSA (Free Application for Federal Student Aid). Original figures may have been corrected or updated because of the verification process. A formula called Federal Methodology measures a family's financial strength to contribute to higher education costs based on a review of income and assets resulting in the numeric value of the EFC. An EFC ranges from 0-99,999: the closer to zero, the greater need. The EFC is a rationing device; it does not order families to "pay" a specific dollar amount. There are two parts to the EFC:

. **Parent Contribution** is derived from parental resources in the form of income (taxed and untaxed) and assets. Allowances for living expenses (modified by family size), number of siblings in college, taxes paid (reported and imputed) and resources for retirement are built into the formula.

. **Student Contribution** is derived from student income (taxed and untaxed and spouse's income-if applicable) and a percentage of your assets.

3. **How Financial Aid is Awarded:** The amount of need listed on your Financial Aid Offer is the figure that the OFA used to calculate your financial aid award. Award amounts are also determined by federal and state award maximums, funds available and types of funds received. A timely application (recommended filing date February 14) and the student's prompt completion of requested documents are important factors in the awarding of aid to eligible students.

To equitably distribute specific types of federal, state and university funds, a gift aid maximum is determined. Furthermore, an EFC maximum is established to direct University need-based gift assistance to the highest need students.

After federal and state gift aid funds (grants and scholarships) are awarded, remaining unmet need is met through a determination of eligibility for student loans and work-study funds. Perkins loan funds are extremely limited and must be awarded to those students with the lowest EFCs and highest need. Students with remaining need after the maximum eligibility for student loans may wish to pursue Parent or PLUS Loans (if dependent) or alternative/private loans. *When a student receives a private scholarship, it is the policy of the OFA to reduce loans and work-study before grants and scholarships—unless required to do otherwise by federal or state regulation.*

## Terms and Conditions of your Offer of Financial Aid

When you accept the offer of aid specified on your award notice (even grants you are not required to actively accept), you agree to accept and fulfill the following responsibilities, including all of the terms and conditions set by federal and state regulations for financial aid.

- 1. Additional Assistance Received:** If you receive additional funds not listed on your offer of financial aid, you are required to notify the OFA of the type and amount of these funds. Notification can be made on the Resources section of the Student Decision Form and submitted to the OFA by mail, fax or in person. You can also send a message to the OFA by E-mail using [ask-ofa@umd.umich.edu](mailto:ask-ofa@umd.umich.edu). When your award has been reviewed, you will be notified by E-mail if any changes have been made to your current award. ***It is important to notify the OFA in a timely manner because funds can be reduced even after funds have been disbursed to your account.***
- 2. Multiple Enrollments:** Students cannot receive the same type of aid at two institutions simultaneously—even consortium students.
- 3. Prior Federal (Title IV) Aid:** Students cannot be in default on any federal educational loan or owe a refund on any federal grant(s) received at post-secondary schools.
- 4. Use of Funds:** When you completed your FAFSA, you certified that you would use your award funds for educationally related expenses at the University of Michigan-Dearborn for the current award year.

Financial aid is applied directly to your University student account. Funds in excess of tuition and fee charges for the semester are released to you in the form of a refund check. If changes occur after disbursement that reduces your financial aid awards retroactively, you are responsible to pay any outstanding balance on your University student account. Financial aid funds are term specific and cannot be transferred from term to term. Some scholarship funds have a tuition-only requirement and cannot be used for other educational expenses.

- 5. Enrollment Requirements:** The OFA initially packages all students based on projected full-time enrollment. Students who enroll less than full-time (12 credits for undergraduates and 8 credits for graduates) will have reduced grant assistance and may have reduced loan eligibility. Students who are enrolled less than half-time (6 credits for undergraduates and four credits for graduates) are not eligible for most aid—including loans. **We recommend that you check with the OFA staff before you drop a class.**
- 6. Withdrawal from the University:** If you withdraw or are requested to withdraw from the University, you must inform the OFA immediately. Depending on when you withdraw, you may be required to repay some or all of your aid for the term. If you have received federal loans, Enrollment Services will advise your lender that you are no longer enrolled. You may enter in your grace period or begin to repay your outstanding federal loans.
- 7. Satisfactory Academic Progress:** All financial aid recipients are required to meet the same or higher standards of academic performance (measured by cumulative grade point average, course completion and maximum time frame) as other students at the University.

## Return to Title IV (Federal) Financial Aid

Federal regulations mandate that students who withdraw from classes may only keep the amount of federal financial aid that they have “earned”. Title IV (federal) funds that were disbursed in excess of the “earned” amount must be returned by the University and/or the student to the federal government. This situation could result in the student owing funds to the University, the government or both. **This mandated process is called Return to Title IV (Federal) Financial Aid (R2T4).**

It is the policy of the University of Michigan-Dearborn, whenever possible, to return funds directly to the U.S. Department of Education. This policy allows the student to owe the “unearned” funds to the University.

To determine the amount of aid the student has earned up to the time of withdrawal, the OFA will divide the number of class days attended by the student by the number of class days in the term. The resulting percentage is then multiplied by the total federal funds disbursed for the semester. The calculation determines the amount of aid earned and unearned by the student and the amount the University may retain and the amount the University is required to return.

Students who do not officially withdraw, but fail to successfully complete any of their classes are considered to have unofficially withdrawn from the term. If a student is determined to have unofficially withdrawn, eligibility for the term will be calculated using the Return to Title IV formula and assuming a 50% completion of the term.

The return of federal aid is allocated in the following order:

- 1 Federal Unsubsidized Direct Loan
- 2 Federal Subsidized Direct Loan
- 3 Federal Perkins Loan
- 4 Federal Direct PLUS (Parent) Loan
- 5 Federal Pell Grant
- 6 Federal Academic Competitiveness Grant (SCG)
- 7 Federal SMART Grant
- 8 Federal Supplemental Educational Opportunity Grant (FSEOG)
- 9 Other Federal Loan or Grant Assistance

Both state and UM-D aid eligibility will be recalculated when a student withdraws. Students who withdraw either officially or unofficially may affect their eligibility for financial aid by not meeting the minimum standards of satisfactory academic progress.

### Satisfactory Academic Progress

Satisfactory academic progress (SAP) is the term used to describe a student’s successful completion of coursework towards a degree. Financial aid recipients are held to a standard equal to or higher than other students at the University. While most students understand that grade point average is important, satisfactory academic progress also measures successful course completion as well as completion of a degree or certificate in a timely manner.

The three components of satisfactory academic progress are:

1. Maintain a 2.0 cumulative grade point average or higher for undergraduates. The cumulative grade point average for graduate students is established by their academic department and is usually higher than a 2.0.
2. Complete a minimum of 67% of all attempted credit hours.
3. Complete a degree or certificate program within 150% of the average length of the program.

At the end of the fall and Winter Terms, a review of all financial aid recipients occurs to measure each

student's progress. All credits attempted in residence are reviewed, including credits attempted without financial aid. Students who initially fail to meet the minimum standards of progress will be placed on probation.

Probationary students are advised in writing of their terms of probation and allowed to receive financial aid during this period. Probationary status cannot be appealed but may be updated based on grade changes due to timing, completion or error. Students who fail to meet the terms of their probation are suspended from financial aid eligibility and are notified in writing.

. Appeals: Students with mitigating circumstances may file an appeal for an extension of a probationary period. Documentation of special circumstances, successful resolution of the problem(s) causing academic distress and a program of study plan approved by their academic department must be submitted. Students will be notified of a decision in writing.

. Request for Reinstatement: Students suspended from financial aid eligibility who do not have mitigating circumstances may be able to request reinstatement for financial aid. They must have successfully completed classes and made positive progress towards their degree without financial aid since suspended from eligibility. Students may submit a Request for Reinstatement Form for review. Students will be notified of a decision in writing.

### **Special Circumstances**

While the Free Application for Federal Student Aid (FAFSA) is the primary application to determine financial aid eligibility, it does not provide a mechanism for family or financial changes that have occurred. The Office of Financial Aid has a Special Circumstances Form for students whose family circumstances have changed.

Examples of changes or special expenses considered are: loss of income (wages or benefits), divorce, separation or death, unusually high out of the pocket medical/dental expenses (paid, but not reimbursed), parent in college at least half-time in eligible program, private school tuition.

The Special Circumstances Form provides guidance in submitting documentation. Students who have questions about completing this form should contact the Office of Financial Aid for additional information.

### **Discussion on Borrowing**

***"Live like a student while you are in school, so you don't have to live like a student after you graduate."***  
***-Mark Kantrowitz, Publisher, FinAid.org***

Most students and their families think about scholarships and grants before they think about loans. Given the fiscal realities of the time, loans are and will remain the largest category of funding for a college education. When borrowing to meet educational costs, it is important to remember that you are investing in your personal and career development as well as your future.

### **Important Facts About Federal Loans**

- . . A student's educational loans through the U.S. Department of Education do not require a credit check or a cosigner
- . . Interest rates are usually lower than most consumer loans
- . . Repayment of principal will not begin until a student graduates, falls below half-time status or withdraws—whichever comes first. Even then, there is a six month grace period before loan repayment begins.

### **Federal Direct Stafford Loans**

Students are required to complete the Free Application for Federal Student Aid (FAFSA) to participate in this program. The interest rate for the academic year is fixed rate at 6.8%.

### **Subsidized Loans versus Unsubsidized Loans**

The Subsidized Federal Direct Student Loan is a need-based loan and the Unsubsidized Direct Student Loan is not. There are other similarities and differences:

### **Similarities:**

- . Must complete the FAFSA.
- . Repayment of principal and interest begins after graduation, less than half-time enrollment or withdrawal from school.
- . A one-time six month grace period without payment follows separation from school.
- . No credit check or cosigner required.
- . No prepayment penalty

### **Differences:**

- . *Unsubsidized loans* have interest that accrues while the student is in school. While payment is not required when the student is in school or in a grace period, the OFA encourages students to pay part or all of the quarterly interest charge. When a student does not elect to pay quarterly interest, it capitalizes (is added to loan principal.)
- . *Subsidized loans* do not accrue interest while the student is in school or in a grace period. If a student elected to pay the entire amount borrowed while in school, the student would only pay loan principal.
- . *Subsidized loans* require that a student demonstrate need for the amount borrowed.
- . *Unsubsidized loans* are more flexible: loans, gift aid and resources may be equal to or less than the cost of attendance.

Both loans offer favorable terms in both borrowing and repayment and are less costly than most alternative loan programs.

### **Direct Loan PLUS or Parent Loan Program**

The PLUS or Parent Loan Program allows parents to borrow for their dependent children to help them meet educational costs. While the Parent Loan Program does not require the completion of the FAFSA, students and their parents are strongly encouraged to apply: the interest rate for student borrowers is lower.

Parents and the dependent student complete a simple form available in the Office of Financial Aid or on our Web site (<http://www.umd.umich.edu/univ/financialaid>) to begin the application process. While the student also completes the form, it is the parent who is the borrower. The Parent Loan Program is credit-based for the parent and does not consider the student's credit history. If a parent is denied, students have the option to borrow additional Unsubsidized Federal Direct Loan at the student interest rate—if they have already completed the FAFSA. Parents must reapply for the Parent Loan each year.

For parents who are approved, the interest rate is a fixed 7.9%. Repayment begins 60 days after the loan is fully disbursed. Economic hardship forbearances are available to delay repayment.

### **Alternative Loans**

After pursuing federal student loan and parent loan programs, alternative (private) loans should be the last consideration when financing a college education.

While federal interest rates are fixed, most alternative loans are variable interest rates. The alternative loan interest rates are usually tied to the prime rate (often adding an interest premium) and do not have a cap.

Why do students borrow from alternative loans?

- . . Borrowed the federal loan maximum (\$31,000 for dependents, \$57,500 for independents)
- . . Needs additional funds beyond financial aid eligibility
- . . Is an International student
- . . Is not making satisfactory academic progress

. . Cannot convince parents to complete FAFSA

If you choose to borrow through an alternative loan program, select your lender carefully based on your situation. Visit our Web site at [http://www.umd.umich.edu/fa\\_alternativeloans/](http://www.umd.umich.edu/fa_alternativeloans/) to learn more.

Always try to use the same lender because you could have more than one alternative loan payment—it is important to select the right lender the first time. These are private loans that are not eligible for federal loan consolidation after you graduate so you could have a federal loan payment as well as a private loan payment.

### **How to Appeal a Financial Aid Decision**

When a student has a question or concern regarding a financial aid policy or decision, he or she should follow the appeal procedures below:

**STEP ONE:** Present his or her situation to the Office of Financial Aid by a letter or with an appointment with a financial aid officer. All options should be explored before moving to the next step of the appeals process. If the issue cannot be resolved at this point, the financial aid officer will determine which direction to take in Step Two.

#### **STEP TWO:**

**A.** The financial aid officer will present the unresolved situation to the OFA Case Committee. This occurs when unusual circumstances are presented that may require exemptions to standard financial aid policies or procedures

**B.** The student can make a written appeal and schedule an appointment to discuss the appeal with an Associate Director or the Director of Financial Aid. This occurs when a financial aid policy is questioned or when the student is dissatisfied with the policy or procedure as explained by the financial aid officer.

**STEP THREE:** If, after completing step two, the student feels that the situation warrants further consideration, he or she may ask for a review with the Vice Chancellor of Enrollment Management/Student Life.

### **Applying for Future Aid**

**Summer Aid:** Summer is considered the last term of the academic year at UM-Dearborn. If students have completed the 2008-09 FAFSA, the primary information for financial aid consideration is already done.

Financial aid for the Summer Term is largely restricted to Direct Loans. Unused Pell Grant and some scholarships can be used for the Summer Term. Students are required to at least enroll half-time (6 credits for undergraduates and 4 credits for graduates.)

The OFA requires that students complete the Summer Student Decision Form once they have registered for the Summer Term. This form is available on the website as a pdf file.

**Fall and Winter Aid:** The Free Application for Federal Student Aid (FAFSA) is completed each year to be considered for financial aid.

Students who completed a FAFSA will be able to complete a Renewal FAFSA at [www.fafsa.ed.gov](http://www.fafsa.ed.gov). Students should receive an E-Mail from the U.S. Department of Education explaining how to complete the Renewal FAFSA.

Students and their families apply for financial aid using the Renewal FAFSA by February 14th Valentine's Day.

## **Regents of the University of Michigan**

The Regents of the University of Michigan are:

Julia Donovan Darlow, Laurence B. Deitch, Olivia P. Maynard, Rebecca McGowan, Andrea Fischer Newman, Andrew C. Richner, S. Martin Taylor, Katherine E. White, Mary Sue Coleman (ex officio)

## **Senior Officers of the University of Michigan-Dearborn**

Daniel E. Little, Ph.D., Chancellor

Don Bord, Ph.D., Interim Provost and Vice Chancellor for Academic Affairs

Robert G. Behrens, M.A., Vice Chancellor for Business Affairs

Stanley E. Henderson, M.A., Vice Chancellor for Enrollment Management and Student Life

Edward J. Bagale, M.B.A., Vice Chancellor for Government Relations

Thomas A. Baird, M.Ed., Vice Chancellor for Institutional Advancement

## **Academic Deans**

Kathryn Anderson-Levitt, Ph.D., College of Arts, Sciences, and Letters

Paul N. Zions, Ph.D., School of Education

Subrata Sengupta, Ph.D., College of Engineering and Computer Science

Kim Schatzel, Ph.D. School of Management

The University of Michigan, as an equal opportunity/affirmative action employer, complies with all applicable federal and state laws regarding nondiscrimination and affirmative action, including Title IX of the Education Amendments of 1972 and Section 504 of the Rehabilitation Act of 1973. The University of Michigan is committed to a policy of nondiscrimination and equal opportunity for all persons regardless of race, sex\*, color, religion, creed, national origin or ancestry, age, marital status, sexual orientation, disability, or Vietnam-era veteran status in employment, educational programs and activities and admissions. Inquiries or complaints may be addressed to the Senior Director for Institutional Equity and Title IX/Section 504 Coordinator, Office of Institutional Equity, 2072 Administrative Services Building, Ann Arbor, Michigan 48109-1281, (734) 763-0235, TTY (734) 647-1388. For other University of Michigan information call (734) 764-1817.

## **Contact the Office of Financial Aid**

The Office of Financial Aid is located at 1183 UC

Telephone Number (313) 593-5300

Fax Number (313) 593-5313

E-mail at [ask-ofa@umd.umich.edu](mailto:ask-ofa@umd.umich.edu)

Financial aid information is also available on the OFA Web site at [www.umd.umich.edu/financialaid](http://www.umd.umich.edu/financialaid).

## **Service Offices at the University of Michigan-Dearborn**

Academic Support and Outreach Services 2157 UC, (313)593-5340

Admissions and Orientation Office 1145 UC, (313)593-5100

Affirmative Action Office 1040 AB, (313)593-5320

Alumni Relations 1040 AB, (313)593-5131

Career Services 2149 UC, (313)593-5020

Cashiers/Student Accounts 1187 UC, (313)593-5255

Counseling and Support Services 2157 UC, (313)593-5430

Enrollment Services (Registration and Records) 1169 UC, (313)583-6500

Housing and Health Referral Services 2157 UC, (313)593-5430

Student Activities 2106 UC, (313)593-5390

UC Information Desk 1133 UC, (313)583-6330

Vice Chancellor of Enrollment Services/Student Life 1060 AB, (313)593-5151

Women's' Resource Center 2174 UC, (313)593-6445