

DEARBORN ADMINISTRATIVE GUIDE

Section: Student Services  
Subject: Ombuds Services  
Issued by: Office of Enrollment Management and Student Life  
Number: 401.1  
Date Revised: 12/2007

---

Ombuds Services  
1060 Administration Building

UM-Dearborn's Ombuds Services is the central resource for providing students with personal, confidential, and non-biased assistance in addressing any concerns they may have regarding their rights and responsibilities as members of the campus community.

Ombuds assistance is most often used by students when they believe they have been treated unjustly, or when they have been unable to resolve their concerns through other campus resources, or even when they are just feeling frustrated by institutional red tape. Some of the issues for which students seek ombuds assistance are concerns about student rights, UM-D services and instruction, disciplinary action, petitioning procedures, professional behavior, grading procedures and enrollment status.

Faculty and staff are also encouraged to consult with the Vice Chancellor for Enrollment Management and Student Life for assistance in resolving student-related concerns or addressing issues regarding student rights and responsibilities.

For assistance or additional information, call 593-5151.